Case 2:13-cv-00193 Document 780-36 Filed on 11/19/14 in TXSD Page 1 of 1



Mega Centers

Week 21 2013: May 20 - May 24

Customer Volume and Average Waits



Performance by Transaction Type

	Customer Volume			Avg Wait Time in Minutes		
Office	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	1,148	608	1,555	13	17	13
Garland	1,407	1,111	1,030	10	15	12
Houston - Gessner	3,065	1,729	1,483	20	51	23
Leon Valley	1,942	1,065	702	6	8	4
Pflugerville	959	1,623	975	14	19	11
Rosenberg	1,626	810	835	11	16	12
Spring	1,644	836	1,458	29	49	27

Mega Center Map



2:13-cv-193 09/02/2014 DEF1686